

Home-grown in Malvern **Raising Concerns Policy**

We want to ensure that your child is cared for correctly and that you are confident in our own abilities. It is therefore vital that we have a transparent culture within the childcare setting where everyone feels able to raise any concerns they may have.

If any member of staff has any concerns regarding the way children are being cared for, concerns regarding the practice of another member of staff then they must report them.

All concerns raised will be taken seriously and fully investigated.

If an a member of staff feels unable to discuss the matter with me then they should refer the matter to Ofsted directly.

Parents are encouraged to discuss any concerns they may have regarding their child's care with a member of staff or a manager. Alternatively they are able to discuss them with Ofsted. Please see Parents complaint policy.

Signed:

Date Reviewed: